

# PREVENTATIVE & PROTECTIVE MEASURES FOR RE-OPENING YOUR CLUB OR FACILITY FOR RECREATIONAL PLAY

## GENERAL TENNIS ACTIVITY GUIDELINES

On Court management:	<ul> <li>Each player uses his/her own tennis balls, clearly marked as their own. Whomever is serving uses their own balls. Other players can pass back the balls to the owner by only using their racquet.</li> <li>Ensure NO physical contact between players. Consider touching racquets rather than shaking hands.</li> <li>Players do not change ends during a match.</li> </ul>
Singles or Doubles?	<ul> <li>Doubles allowed with strict awareness &amp; monitoring of the 2-metre/6-foot rule for physical distancing.</li> </ul>
Seating	<ul> <li>No benches. Single seating only set apart the 2-metre appropriate distance.</li> </ul>
Personal Sanitation	<ul> <li>Each player should carry their own hand sanitizer for use during their match.</li> <li>Although each person is accountable for their own health, the safety of others is at risk also with Covid-19. Everyone should be tasked with monitoring others for signs &amp; symptoms &amp; have a central person in charge that will handle any issues that arise.</li> </ul>

#### COACH AND STAFF GUIDELINES

Staff	<ol> <li>Determine the level of staffing your facility needs to efficiently cover its current needs &amp; reinstate/rehire them. This includes maintenance staff.</li> <li>Meet with them (virtually if needed) to go over protocols</li> </ol>
	that have been put in place (greeting/handling clients/members, changes in booking/paying, sanitation, etc) & address and questions or concerns they have at this time.
	3. Give each member a copy of the protocols & advise them where they are posted.
Coaches	<ol> <li>Determine your need for coaches at this time. Reinstate/rehire whoever is required.</li> </ol>
	2. Meet with them to go over protocols that have been put in place and ensure they have a copy of same.
	<ol> <li>As they will be your 'front line workers', ensure that they fully understand what is expected &amp; required from them. Address any questions or concerns they have at this time and be sure they know to come to you with any matters that come up.</li> </ol>
	4. Group coaching can be allowed only if there is adequate space for full physical distancing by all students.
	<ol> <li>Group should be limited to a ratio of 4 – 1 (student – coach).</li> </ol>
	6. For coaches, we recommend:
	<ul> <li>a. Not only to enforce the 2-metre physical distancing rule, but a strict &amp; absolute no-touch policy.</li> </ul>
	<ul> <li>b. Coaches will wash hands or sanitize their hands before every class.</li> </ul>
	c. Coaches will remind students at the start of each class of the no-touch rule.
	<ul> <li>Coaches will be the only ones touching the balls.</li> <li>They may use their racquet to roll the balls to the other end, but the coach picks them up.</li> </ul>

#### PROGRAMS & EVENTS

Coaching	1. Coaching can resume when courts have been re-opened.
	<ol> <li>Private lessons are best but if you are starting up group lessons, we recommend no more than a ratio of 4 – 1.</li> </ol>
	<ol> <li>Ensure coaches have training in your protocol and know how to handle the situation on court to help the kids maintain their physical distancing, even when at rest or being given feedback.</li> </ol>
	<ol> <li>Try to ensure your students are starting their classes with sanitized hands and equipment.</li> </ol>
Programs	1. Programs can resume when courts have been re-opened.
	2. All programs should be kept to a maximum of 4 people per court.
	<ol> <li>Have program times staggered so that people have time to exit the courts and the building before the next group comes in.</li> </ol>
	<ul> <li>This will give the coaches time to sanitize the court area (net posts, equipment, chairs, etc) and themselves.</li> </ul>
	b. This will give the staff time also to sanitize the desk area, washroom area, etc.
Events	<ul> <li>There are NO sanctioned events permitted. All play is unsanctioned and for recreation only</li> </ul>

### FACILITY GUIDELINES

Facility Review	<ol> <li>Conduct a full and comprehensive review of your facility, analyzing risk and exposure areas.</li> </ol>
	2. Create a 'touch map' displaying these areas and develop a cleaning plan with regard to same.
	<ol> <li>Determine what areas will be open and available to patrons and what will be closed off.</li> </ol>
	<ol> <li>If feasible, consider making your facility "one-way", with one entrance and one exit to simplify physical distancing.</li> </ol>
	<ol> <li>Create or update your facilities Hygiene &amp; Safety Guidelines protocols, ie: for maintenance staff, for desk personnel, for Coaches, for guests/members.</li> </ol>

	<ol> <li>Ensure you have sufficient supplies of sanitizing materials, including dispensers for both hand sanitizer and disinfecting wipes that will be placed at potential new locations.</li> <li>Fully shape and capitize your complete facility before re-</li> </ol>
	<ol> <li>Fully clean and sanitize your complete facility before re- opening</li> </ol>
Physical Facility Updates	<ol> <li>Remove seating from public viewing areas.         <ul> <li>We recommend that viewing is no longer admissible at this time.</li> <li>Parents can drop off children for lessons a few minutes before the lesson begins and pick them up right after.</li></ul></li></ol>
	<ol> <li>Remove benches from courts. Replace with single seating, placed 2-metres apart.</li> </ol>
	3. Remove score cards.
	<ol> <li>If your facility is equipped with nets between courts, keeping them closed will assist with a reminder of the physical distancing requirement.</li> </ol>
	<ul> <li>5. If you are resuming coaching, replace all tennis balls in coaching baskets and ball machines.</li> <li>*Note: since there is no conclusive evidence that the coronavirus lives on any surface for longer than 3 days, you can do a 4-day rotation on the balls being used*</li> </ul>
	<ol> <li>Regrip all loaner racquets, create one area only for these racquets to be kept &amp; clean with a sanitizing wipe after each use, before being set back in their area.</li> </ol>
	<ol> <li>Shut down all water fountains.</li> <li>Create any new signage necessary and place any new directional aids.</li> </ol>
	<ol> <li>Position and secure all new sanitization products.</li> <li>We recommend:</li> </ol>
	<ul> <li>a. hand sanitizer stationed at all entry and exit doors to the courts</li> <li>b. hand sanitizer and wipes courtside, at each court</li> <li>c. hand sanitizer at reception/front desk area</li> </ul>
Court Booking Procedures	<ol> <li>If possible, consider going cashless. By becoming 'online' for both booking and payments, you minimize the risk for your desk staff and the players.</li> </ol>
	<ol> <li>We recommend no sales of any kind, ie: cans of balls, drinks, etc</li> </ol>
Communication with Staff	<ol> <li>Arrange a virtual meeting with staff to go over all protocols and address any questions or concerns your staff may have with returning to work during this time.</li> </ol>
Communications to your members/guests	<ol> <li>Let everyone know of the planned date for re-opening!</li> <li>Update also on the plans for general play and how/when classes will resume.</li> <li>Update your tennis community so they are aware of the</li> </ol>
	steps their club is taking to protect them.

	<ol> <li>Let them know about all new safety protocols put in place, such as: bringing &amp; using their own balls, bringing their own hand sanitizer, no sharing of anything, the need to bring extra water as fountains are shut off, what washrooms are available, ask them to come dressed for tennis – no changerooms open, the status of the common areas, no unnecessary hanging around – arrive just a few minutes before your court time and leave directly after.</li> <li>Advise them of any changes made with regard to booking and payments.</li> </ol>
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